

2025

WORLD'S BEST BANKS

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APRIL 09, 2025, 10:00 AM



Amid the recent [onslaught of tariffs](#) issued by President Donald Trump, plummeting global markets, and widespread economic uncertainty, consumers around the world may be more intent than ever on choosing a bank they can trust. But assessing which banks can meet clients' needs is no simple feat.

To make it easier for consumers to choose a financial institution, *Forbes*—in partnership with market research firm [Statista](#)—ranked the World's Best Banks based on survey responses from more than 50,000 people across 34 countries in 17 different languages. From October 2024 through December 2024 survey participants were asked to evaluate banks where they currently have a checking or savings account, where they've had an account within the past three years, or that they knew through family or friends. Any bank offering a checking or savings account was eligible; United States credit unions were not.

Respondents shared their level of satisfaction with each bank, as well as how likely they would be to recommend it to others. Participants also rated each bank on five criteria: trustworthiness, terms and conditions (such as fees and rates), customer service (wait times and helpfulness of employees), digital services (ease of using online tools), and quality of financial advice. Lastly, respondents were asked to rank these five criteria on their importance to them, and the categories were weighted accordingly. Trustworthiness—perhaps unsurprisingly—was deemed the most important aspect of a bank among participants across all countries.

Ultimately, all of these survey elements were factored into a scoring system, with lower weights given to responses from former customers (within the last three years) and people who knew the bank through family and friends as opposed to responses from current customers, which were given the highest weight. The analysis also included last year's results at a lower weight to account for the banks' performance over time. All told, the banks with the highest final scores in their countries made our ranking, which consists of 385 banks around the globe. (Note that the number of banks listed in each country varies according to the country's population and the size of its banking sector.)

Notably, 265 banks on last year’s list made the list again this year, highlighting a strong showing of consistently high-performing banks. And an impressive 18 banks retained their first-place rank in each of their countries. To find out more about these banks along with all the other listees, see our full ranking of 385 banks directly below.

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SEARCH BY NAME



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NAME	HEADQUARTERS CITY	HEADQUARTERS COUNTRY/TERRITORY	YEAR FOUNDED
China Merchants Bank	Shenzhen	China	1987
China Minsheng Bank	Beijing	China	1996
Chuo Labour Bank	Tokyo	Japan	1951
CIMB Islamic	Kuala Lumpur	Malaysia	1974
Cimb Niaga	Jakarta	Indonesia	1955
Citibanamex	Mexico City	Mexico	1884
Citibank	New York	United States	1812
City Bank	Lubbock	United States	1941
PROFILE SPOTLIGHT City National Bank and Trust	Lawton	United States	1901



Headquartered in Lawton, OK, City National Bank has 38 branches and is continuing to grow, serving 20 different communities in Oklahoma and Kansas.

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City National Bank (WV)	Charleston	United States	1960
comdirect	Quickborn	Germany	1994
Comerica	Dallas	United States	1849
Commercial Bank International	Dubai	United Arab Emirates	1991
Commercial Bank Dubai	Dubai	United Arab Emirates	1969
Consorsbank	Nuremberg	Germany	1994
Credit Agricole	Montrouge	France	1885
Crédit Mutuel	Strasbourg	France	1882
CTBC Bank	Taipei	Taiwan	1966
DBS	Singapore	Singapore	1968
Desjardins	Montreal	Canada	1900
Discover Bank	Riverwoods	United States	1985
DKB	Berlin	Germany	1990
Dollar Bank	Pittsburgh	United States	1855
East West Bank	Pasadena	United States	1971
Eastern Bankshares	Boston	United States	1818
easybank	Vienna	Austria	1997
Ehime Bank	Matsuyama	Japan	1915
Emirates Islamic Bank	Dubai	United Arab Emirates	2004
Emirates NBD	Dubai	United Arab Emirates	1963

PROFILE SPOTLIGHT

EQ Bank

Toronto

Canada



1970



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E.Sun Financial	Taipei	Taiwan	1992
Evo Banco	Madrid	Spain	2012
Far Eastern New Century	Taipei	Taiwan	1992

Federal Bank	Kerala	India	1931
Fideuram	Rome	Italy	2015
Fifth Third Bank	Cincinnati	United States	1858
Findomestic Banca	Florence	Italy	1984
Fineco Bank	Milano	Italy	1999
First Abu Dhabi Bank	Abu Dhabi	United Arab Emirates	2017
<div> <div>PROFILE SPOTLIGHT</div> <div> <div>First Citizens Bank (NC)</div> <div>Raleigh</div> <div>United States</div> <div>1898</div> </div> <div>  <div> <p>First Citizens BancShares, Inc. is a bank holding company, which engages in the provision of retail and commercial banking services through its subsidiary. It operates through the following business lines: Card Holder and Merchant Services; Services Charges on Deposit Accounts; Wealth Management Services; Other Service Charges and Fees; Insurance Commissions; ATM Income; an...</p> <div>View Profile</div> </div> </div> </div>			
First Direct	Leeds	United Kingdom	1989
First National Bank of America (FNBA)	East Lansing	United States	1955
First National Bank Texas	Killeen	United States	1901
First Security Bank	Searcy	United States	1932
FirstRand	Sandton	South Africa	1838
Fortuneo	Paris	France	2000
Frankfurter Sparkasse	Frankfurt (Main)	Germany	1822
<div> <div>PROFILE SPOTLIGHT</div> <div> <div>Gate City Bank</div> <div>Fargo</div> <div>United States</div> <div>1923</div> </div> <div>  <div> <p>For over 100 years, Gate City Bank has made a difference by providing a better way of life for customers, communities and team members. Founded in 1923, Gate City Bank is North Dakota and central Minnesota's leading financial institution, and the #1 mortgage lender in North Dakota. Customers decide to stay with Gate City Bank long term because the Bank cares about them and...</p> <div>View Profile</div> </div> </div> </div>			
GLS Bank	Bochum	Germany	1974
GMO Aozora Net Bank	Tokyo	Japan	1994
GoTyme Bank	Quezon City	Philippines	2022
Graubündner Kantonalbank	Chur	Switzerland	1870
Green Dot Bank	Austin	United States	1999
GXS Bank	Singapore	Singapore	2022
Hancock Whitney Bank	Gulfport	United States	1899
HDFC Bank	Mumbai	India	1994

Heartland Bank and Trust Company	Bloomington	United States	1852
Hello bank!	Paris	France	2013
Hills Bank	Hills	United States	1904
Ho Chi Minh City Development Joint Stock Commercial Bank	Ho Chi Minh City	Vietnam	1990
Hokkaido Bank	Sapporo City	Japan	1951
Hong Leong Islamic Bank	Kuala Lumpur	Malaysia	2005
Horizon Bank	Michican City	United States	1873
HSBC Holdings	London	United Kingdom	1865
Huntington Bank	Columbus	United States	1866
HYPE	Briella	Italy	2015
HYPO NOE	St. Poelten	Austria	1888
ICBC	Beijing	China	1984
ICICI Bank	Mumbai	India	1994
IDFC First Bank	Mumbai	India	2018
Independent Bank (MI)	Grand Rapids	United States	1864
IndusInd Bank	Mumbai	India	1994
Industrial Bank of Korea	Seoul	South Korea	1961
ING Group	Amsterdam	Netherlands	1991
Inter&Co	Belo Horizonte	Brazil	1994
Itaú Unibanco	Sao Paulo	Brazil	1924
Iyo Bank	Matsuyama	Japan	1878
Japan Post Bank	Tokyo	Japan	2006
K bank	Seoul	South Korea	2016
Kagawa Bank	Takamatsu	Japan	1943
KakaoBank	Seongnam	South Korea	2016
Karnataka Bank	Mangaluru	India	1924
Kärntner Sparkasse	Klagenfurt	Austria	1835
Kasikornbank	Bangkok	Thailand	1945
KB Kookmin Bank	Seoul	South Korea	2001
KBC Bank	Brussels	Belgium	1998
KEB Hana Bank	Seoul	South Korea	2015
Kerala Gramin Bank	Kerala	India	2013
Keytrade Bank	Brussels	Belgium	2002

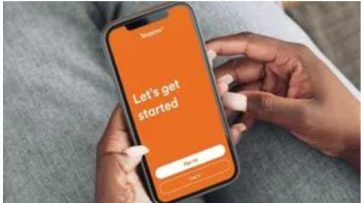
Kotak Mahindra Bank	Mumbai	India	1985
Kreissparkasse Steinfurt	Ibbenbueren	Germany	1857
Krung Thai Bank	Bangkok	Thailand	1966
Kutxabank	Bilbao	Spain	2012
Kyoto Financial Group	Kyoto	Japan	1941
Kyushu Labor Bank	Fukuoka	Japan	2001
Laboral Kutxa	Mondragon	Spain	1959
LANDBANK	Manila	Philippines	1963
Liberty Bank	Middletown	United States	1825
Luzerner Kantonalbank	Luzern	Switzerland	1850
Marcus by Goldman Sachs	New York	United States	1869

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BY HANIYA RAE

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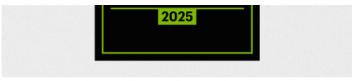
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