

WORLD'S

BEST BANKS

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The rise in digital-only banks (also called **called neobanks**) around the world continues to reshape the banking industry as an increasing number of people turn to digital tools to execute their financial transactions. And yet, there are many customers who still need the connection of a brick-and-mortar branch. Whether a customer's needs involve digital services, in-person services or both, *Forbes'* ranking of the **World's Best Banks 2026** can help.

To create this eighth annual list, *Forbes* partnered with market research firm **Statista** to survey more than 54,000 people across 34 countries in 17 different languages. From October 2025 to November 2025, survey participants were asked to evaluate banks where they currently have a checking or savings account, where they've had an account within the past three years, or that they knew through family or friends. Any bank offering a checking or savings account was eligible; United States credit unions were not.

Respondents shared their level of satisfaction with each bank, as well as how likely they would be to recommend it to others. Participants also rated each bank on five criteria: trustworthiness (confidence in the bank's financial stability), terms and conditions (such as fees and rates), customer service (wait times and employees' ability to solve problems), digital services (ease of using online tools), and quality of financial advice. Lastly, respondents were asked to rank these five criteria on their importance to them, and the categories were weighted accordingly. Among participants across all countries, trustworthiness was deemed the most important aspect of a bank (as was the case last year), followed by digital services and customer service respectively.

Ultimately, all of these survey elements were factored into a scoring system, with lower weights given to responses from former customers (within the last three years) and people

who knew the bank through family and friends as opposed to responses from current customers, which were given the highest weight. The analysis also included last year's data at a lower weight to account for the banks' performance over time. All told, the banks with the highest final scores in their countries made our ranking, which consists of 410 banks around the globe. (Note that the number of banks listed in each country varies according to the country's population and the size of its banking sector.)

Notably, 311 banks on last year's list made the list again this year (with a trend toward online banks), highlighting a strong showing of consistently high-performing banks. Additionally, 19 banks retained their first-place rank in each of their countries while three banks that were not included in the 2025 list ranked No. 1 this year: Banco Consorcio in Chile; Die Sparkasse Bremen in Germany and Bank of New Zealand in New Zealand. To find out more about these banks along with all the other listees, see our full ranking of the **World's Best Banks 2026**, directly below.

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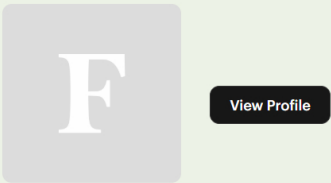
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Name	Headquarters - City	Headquarters - Country/Territory	Year Founded
CBC Banque	Namur	Belgium	1998
Centennial Bank	Conway	United States	1999
Centier Bank	Merrillville	United States	1895
Charles Schwab	Westlake	United States	2003
Chase	New York	United States	2000
China CITIC Bank International	Beijing	China	1987

China Construction Bank	Beijing	China	1954
China Everbright Bank	Beijing	China	1992
China Merchants Bank	Shenzhen	China	1987
China Minsheng Bank	Beijing	China	1996
Chuo Labour Bank	Tokyo	Japan	1951
CIBC Bank USA	Chicago	United States	1867
CIMB Islamic	Kuala Lumpur	Malaysia	1974
Cimb Niaga	Jakarta	Indonesia	1955
Citibanamex	Mexico City	Mexico	1884
Citibank	New York	United States	1812
City Bank	Lubbock	United States	1941
PROFILE SPOTLIGHT City National Bank and Trust	Lawton	United States	1901
<div style="display: flex; align-items: center; justify-content: space-between;"> <div style="text-align: center;">  </div> <div> <p>Headquartered in Lawton, OK, City National Bank has 38 branches and is continuing to grow, serving 20 different communities in Oklahoma and Kansas.</p> <p>View Profile</p> </div> </div>			
Columbia Bank	Tacoma	United States	1993
comdirect	Quickborn	Germany	1994
Comerica	Dallas	United States	1858
Commercial Bank International	Dubai	United Arab Emirates	1991
Commercial Bank Dubai	Dubai	United Arab Emirates	1969
Conexus Credit Union	Regina	Canada	1937
Consorsbank	Nuremberg	Germany	1994
Credit Agricole	Montrouge	France	1885
Crédit Mutuel	Strasbourg	France	1882
CTBC Bank	Taipei	Taiwan	1966
Cullen/Frost Bankers	San Antonio	United States	1868
DADAT	Salzburg	Austria	2017
DBS	Singapore	Singapore	1968
Dhanlaxmi Bank	Kerala	India	1927
Die Sparkasse Bremen	Bremen	Germany	1825
Discover Bank	Riverwoods	United States	1985

DKB	Berlin	Germany	1990
East West Bank	Pasadena	United States	1971
Eastern Bankshares	Boston	United States	1818
easybank	Vienna	Austria	1997
Emirates Islamic Bank	Dubai	United Arab Emirates	2004
Emirates NBD	Dubai	United Arab Emirates	1963
Envision Financial	Penticton	Canada	1946
E.Sun Financial	Taipei	Taiwan	1992
Far Eastern New Century	Taipei	Taiwan	1992
Federal Bank	Mumbai	India	1931
Fideuram	Turin	Italy	2015
Fifth Third Bank	Cincinnati	United States	1858
Findomestic Banca	Florence	Italy	1984
Fineco Bank	Milano	Italy	1999
First Abu Dhabi Bank	Abu Dhabi	United Arab Emirates	2017
First Direct	Leeds	United Kingdom	1989
First Financial Bank	Cincinnati	United States	1863
First Merchants	Muncie	United States	1893
First National Bank of America (FNBA)	East Lansing	United States	1955
PROFILE SPOTLIGHT First National Bank of Omaha	Omaha	United States	1857
			
First National Bank Texas	Killeen	United States	1901
FirstRand	Sandton	South Africa	1838
Fortuneo	Paris	France	2000
Frandsen Bank & Trust	Lonsdale	United States	1901
Frankfurter Sparkasse	Frankfurt (Main)	Germany	1822
Gate City Bank	Fargo	United States	1923
GLS Bank	Bochum	Germany	1974
GMO Aozora Net Bank	Tokyo	Japan	1994
GoTyme Bank	Quezon	Philippines	2019

Graubündner Kantonalbank	Chur	Switzerland	1870
Great Southern Bank (Australia)	Brisbane	Australia	1946
Hancock Whitney Bank	Gulfport	United States	1899
HDFC Bank	Mumbai	India	1994
Heartland Bank and Trust Company	Bloomington	United States	1852
Hello bank!	Paris	France	2013
Hills Bank	Hills	United States	1904
Hiroshima Bank	Hiroshima	Japan	1878
Hokkoku Financial Holdings	Kanazawa	Japan	1943
Hong Leong Islamic Bank	Kuala Lumpur	Malaysia	2005
Horizon Bank	Michigan City	United States	1873
HSBC	London	United Kingdom	1865
HSBC Holdings	London	United Kingdom	1865
Huntington Bank	Columbus	United States	1866
Hyakujushi Bank	Takamatsu City	Japan	1878
HYPE	Biella	Italy	2015
HYPO NOE	St. Poelten	Austria	1888
Hypothekarbank Lenzburg	Lenzburg	Switzerland	1868
IBC Bank	Laredo	United States	1966
ICBC	Beijing	China	1984
ICICI Bank	Mumbai	India	1994
IDFC First Bank	Mumbai	India	2018
Independent Bank (MI)	Grand Rapids	United States	1864
IndusInd Bank	Mumbai	India	1994
Industrial Bank	Fuzhou City	China	1988
ING Group	Amsterdam	Netherlands	1991
Innovation Federal Credit Union	Ottawa	Canada	2007
Inter&Co	Belo Horizonte	Brazil	1994
Itaú Unibanco	Sao Paulo	Brazil	1924
Iyo Bank	Matsuyama	Japan	1878
Japan Post Bank	Tokyo	Japan	2006
Jio Payments Bank	Mumbai	India	2016
K bank	Seoul	South Korea	2017

Kagawa Bank	Takamatsu City	Japan	1943
KakaoBank	Seongnam	South Korea	2016
Karnataka Bank	Mangaluru	India	1924
Kärntner Sparkasse	Klagenfurt	Austria	1835

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